



## Dog Haus FAQ

### ***Why should my dog go to daycare?***

Dog daycares offer a number of benefits for both dogs and their owners.

**For dogs:** socialization (meeting new dogs of various ages), weight loss, and a break from routine. Daycare helps create more balanced dogs as they learn how to play with different dogs of various sizes and how to behave while away from their owner.

The right dog daycare environment offers dogs much more than just supervision when you can't be at home. They provide an environment where dogs can interact in a pack setting which can result in a variety of benefits including improved temperament, added comfort around other dogs, and better health, among others.

**For owners:** Dog daycare offers pet owners peace of mind when they are unable to be with their companion.

Dog daycares can benefit owners of dogs and their families in a number of ways. For those who work long hours outside the home, the right dog daycare can provide peace mind that your pet is safe and can relieve some of the guilt that often comes with leaving your dog at home for a long period of time. Time is precious, and the right dog daycare with a sound philosophy can help ensure that your dog gets adequate exercise on those long days when you might not have the time to fully stimulate your dog physically – especially important with active breeds.

### ***What makes the Dog Haus different?***

The Dog Haus is not your average dog daycare. We are more of a 'social club' offering a cage-free facility where dogs have the opportunity to play with all the dogs all the time in a safe environment that is supervised.

What sets the Dog Haus apart from other daycare facilities is the fundamental approach to pet care and dog training that incorporates socialization, stimulation (mental & physical) and environment. Building upon that foundation and a deep understanding of dog behavior grounded in extensive training and research, the Dog Haus is the only daycare in the KW region to offer a fully cage free indoor/outdoor facility that allows dogs to interact in a pack-like environment. By allowing dogs to be dogs, your pet can experience the full benefits of being in a pack with canines of other breeds, sizes, and ages – something that will quickly become evident to owners and their families.

Finally, the Dog Haus is firmly committed to developing a stronger dog community in the KW region through education and special events like 'Play It Forward' and 'Meditation Walks' geared at bringing passionate dog owners together around their love for animals.

### ***What will my dog do during the course of a typical day at the Dog Haus?***

No day at the Dog Haus will be exactly alike given the dynamic make up of the pack on a day to day basis. A standardized, predictable daily routine also risks leading to bored, under stimulated dogs running contrary to the Dog Haus philosophy of socialization along with physical and mental

stimulation. In the course of a day, dogs can generally expect to experience the following types of activities:

- Supervised play in the fully fenced outdoor and heated/air conditioned in-door facilities
- Basic training exercises like 'sits' & 'stays' to provide mental stimulation
- The opportunity to cool off in one of our pools
- Time to relax in one of many shady areas
- Occasional hikes along the Grand River

### ***Do you separate big dogs and small dogs?***

We believe that it is important that dogs of all sizes have an opportunity to interact as it helps foster better balanced, effectively socialized dogs. This is also more representative of the day to day scenarios you and your dog will face be it at the dog park, on a walk, or in the community. Through constant supervision we are able to ensure the safety of the pack throughout the day regardless of its make-up.

### ***Do you feed the dogs during the day? Can I bring my own food?***

We do not feed dogs during the course of the day at The Dog Haus to help ensure a strong pack dynamic and ensure the safety of dogs. Feeding dogs in a group setting can, in some cases, lead to food aggressions. We advise that you feed your dog at home one hour prior to dropping them off at the Dog Haus.

### ***Do you use treats at the Dog Haus?***

No, we do not provide your dog with any treats at the Dog Haus. Our training philosophy is not treat based but instead founded around a deep understanding of dog behavior and establishing a respect between dog and owner/staff.

### ***Do you offer overnight boarding at the Dog Haus?***

The Dog Haus is focused on providing best in class daycare services for dogs of all breeds, sizes, and ages. While we do not offer overnight boarding services at the Dog Haus we have an expansive network of passionate, highly trained dog experts that take dogs in to their homes to meet overnight boarding needs for short or longer term stays. We are happy to work with our customers to meet these needs on a case by case basis.

### ***Can I just drop in or should I make a reservation ahead of time?***

Reservations for day care are highly encouraged as we limit the number of dogs at the facility on a daily basis to ensure the highest possible standards of care. To ensure your dog a spot we advise that you call or email a week in advance to book your desired day.

### ***What are 'Meditation Walks'?***

Meditation walks are a great opportunity to walk as a pack and practice calm energy and relaxed on-leash walking. Meditation walks not only help dogs to become calmer and less reactive in the company of other dogs, it also helps build confidence through socializing them to new places, and at the same time helps you to feel more confident in how to manage your dog.